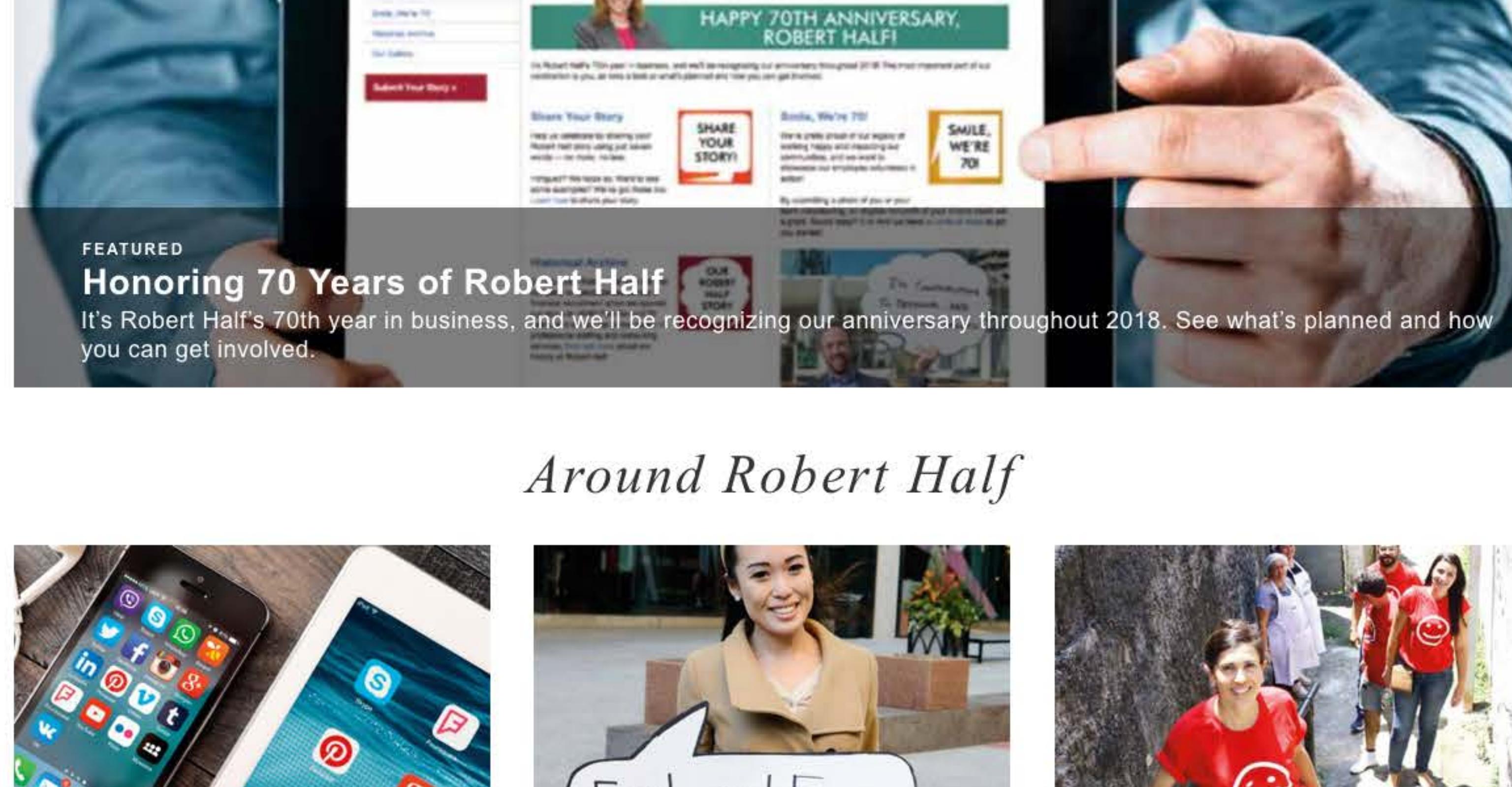
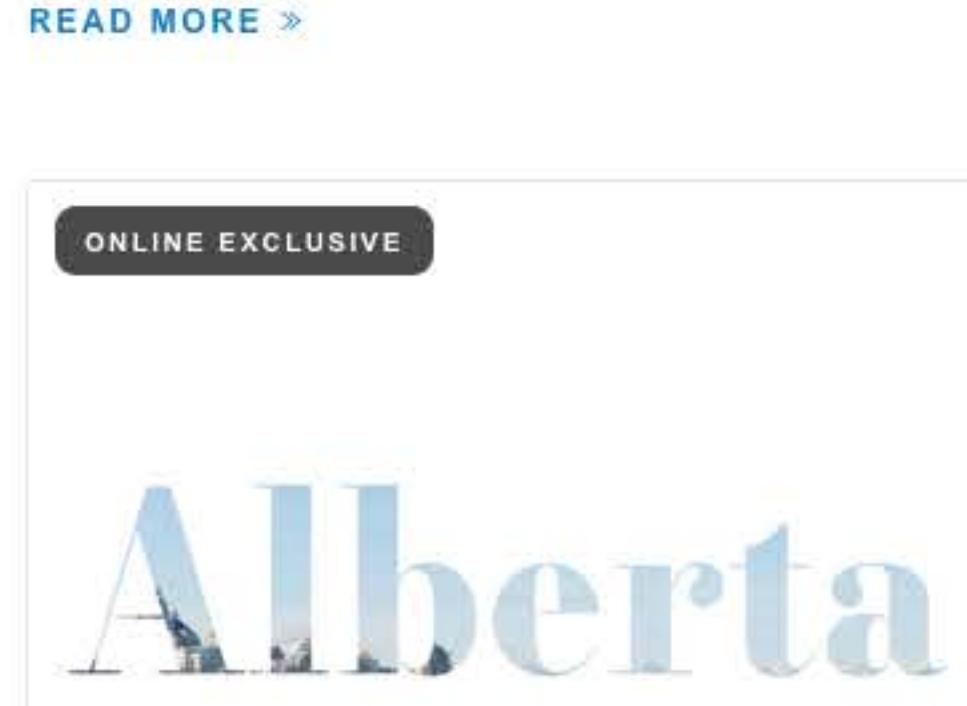


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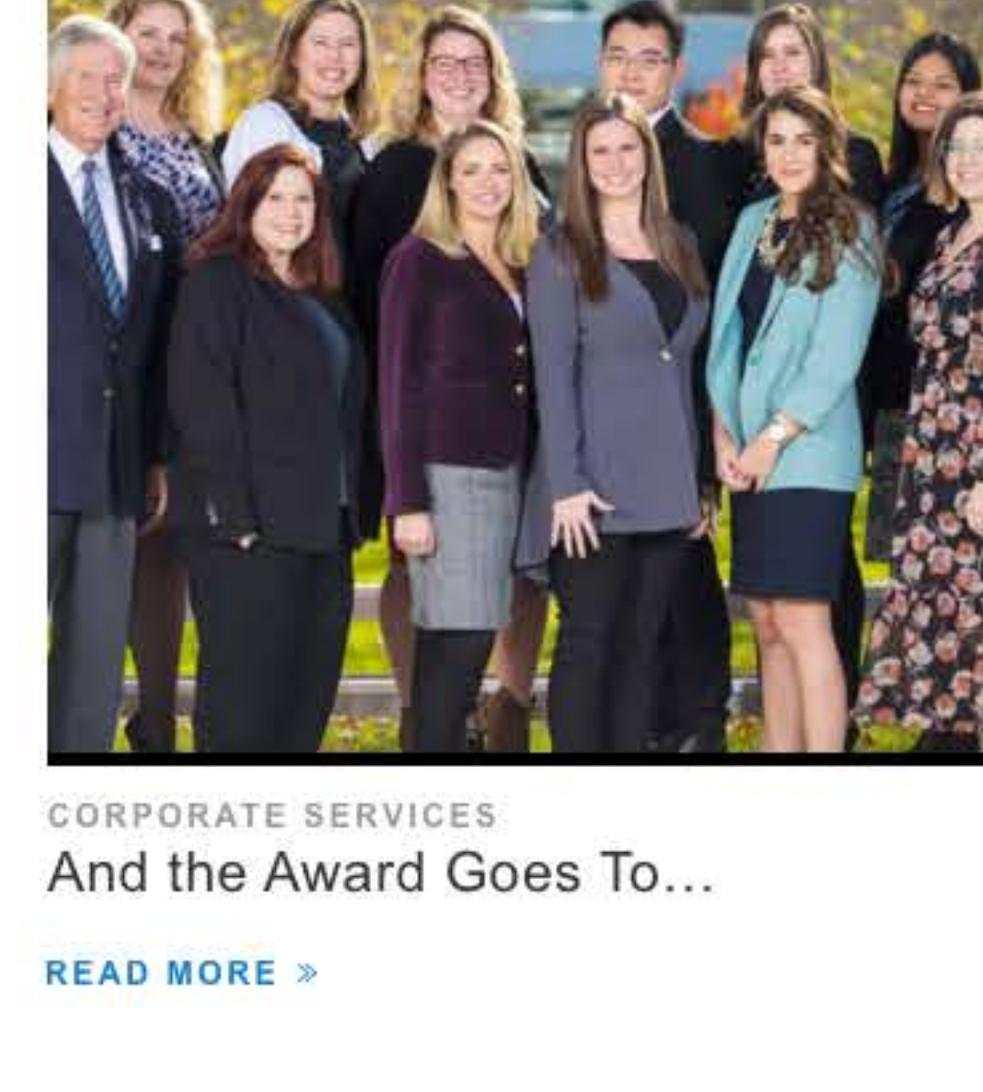
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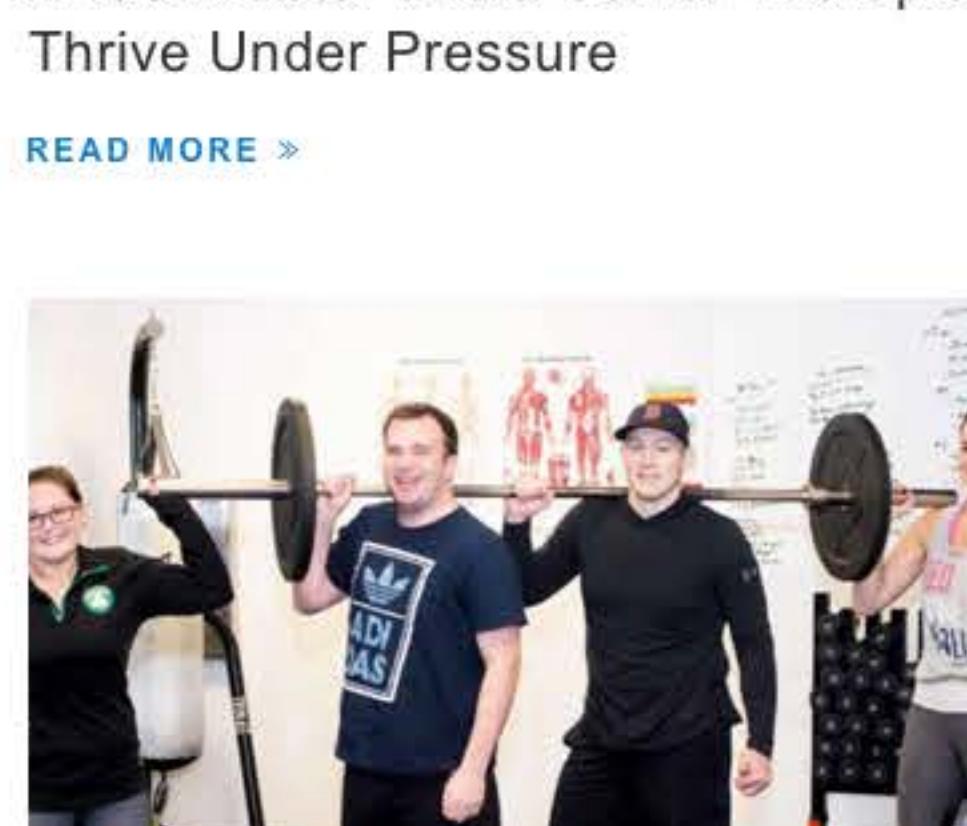
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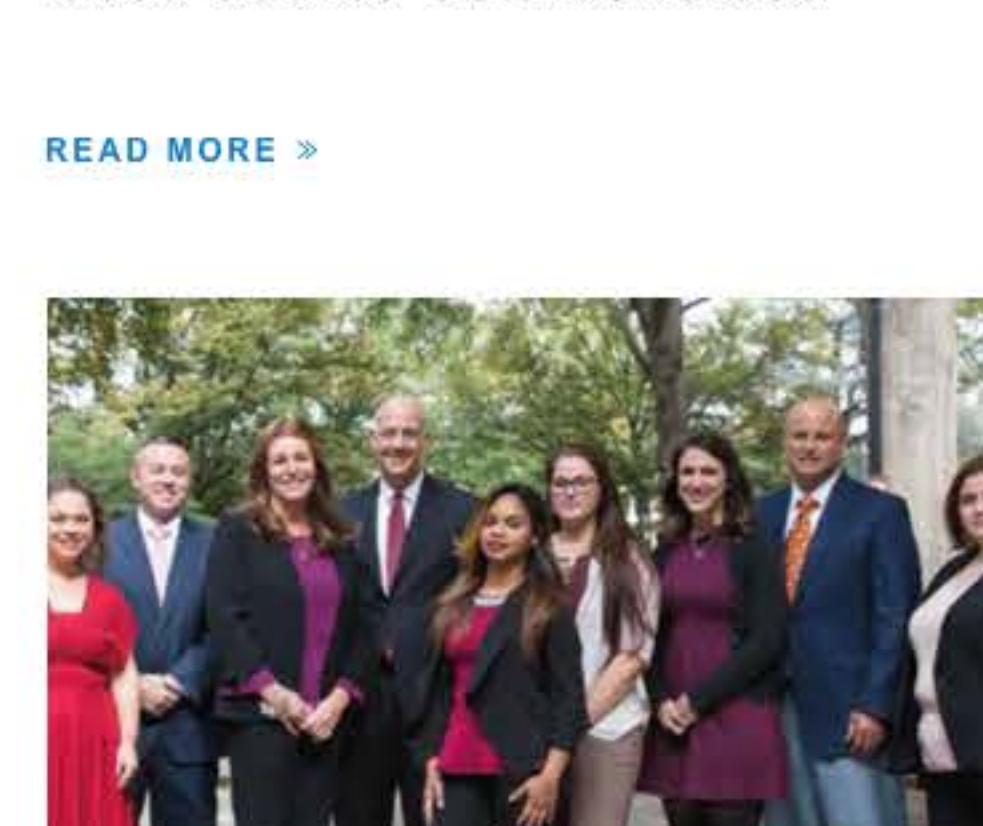
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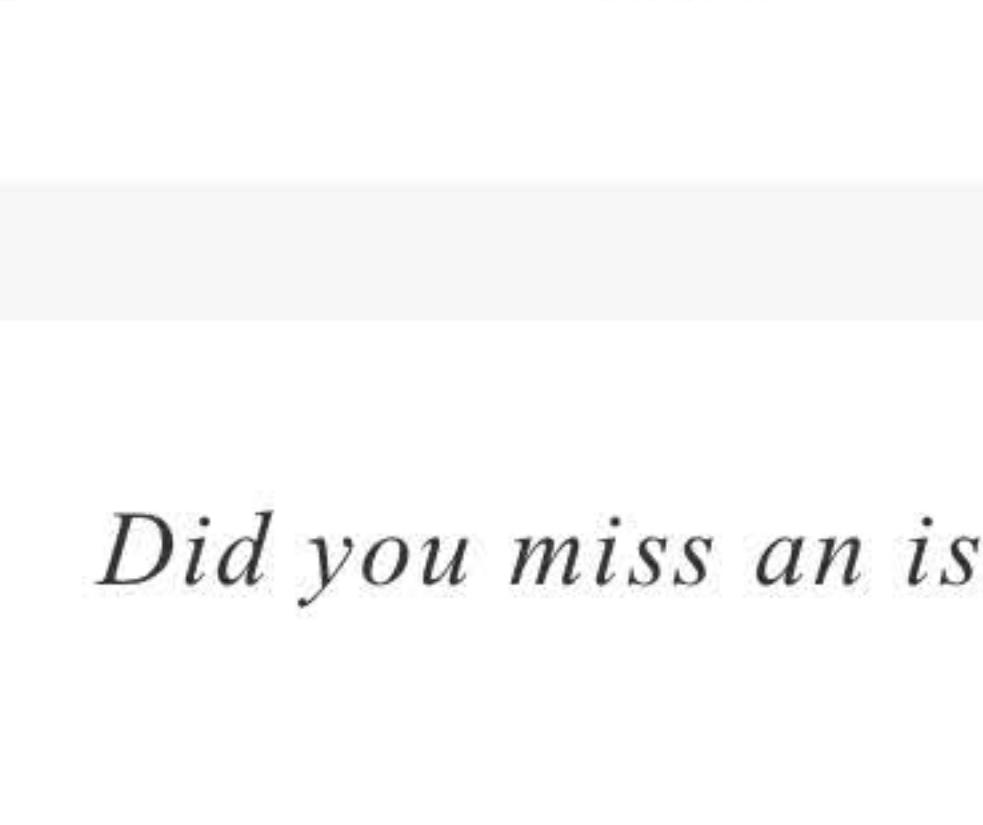
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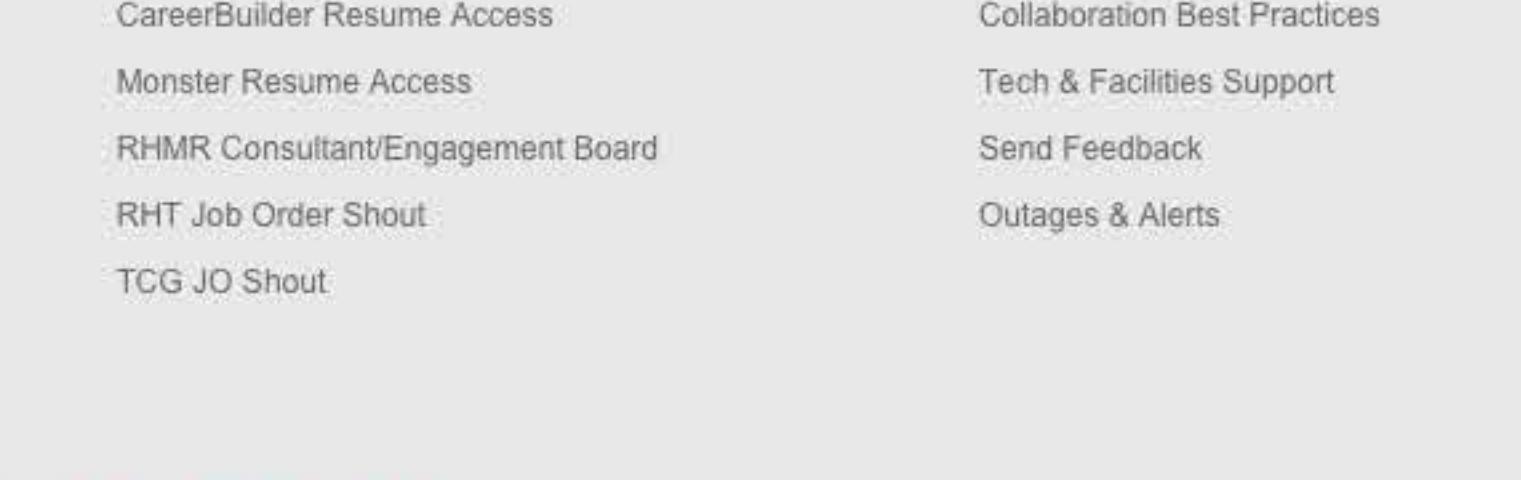
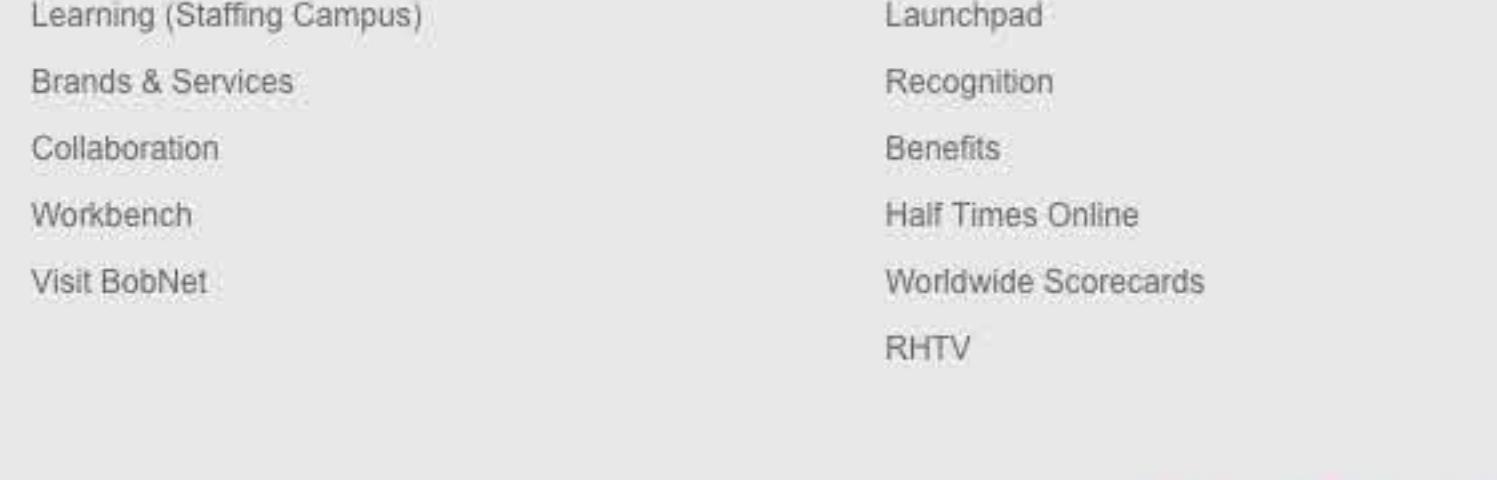
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CHAIRMAN'S LETTER

WINTER 2018

Robert Half – The Staffing Industry Innovator

Robert Half has always been made up of innovators. We recognized early that digital transformation is a staffing industry game changer. This allows us to customize technology tools that set the bar for customer service in ways that will exponentially increase our competitive edge.

GIVING CUSTOMERS CHOICES

Our clients and candidates are the center of our business, and their needs and expectations evolve continually. To meet changing customer demands, we knew we needed to offer more flexibility, transparency and control in how they work with us. And technology provides the key.

Robert Half has been working quietly behind the scenes with Silicon Valley's most innovative companies to develop our proprietary technologies. We use artificial intelligence, machine learning and big data to help us make better job matches. And we continue to expand the ways in which our customers can interact with us online, from submitting job orders through our website to browsing for suitable job candidates.

Catering to customers' mobile needs is critical. They expect it and we deliver. Our new website gives businesses and job seekers multiple ways to reach the Robert Half professional who can best help them. In addition, more prominent call-to-action buttons open a fast lane for them to submit job orders and applications. This year, we'll continue to extend the reach of our services, giving us access to more of the market than ever before.

A UNIFIED COMPANY

Not all of our tech innovations are offered to clients and candidates directly. Many are designed for internal use to streamline formerly cumbersome processes and make you more efficient. The biggest example is Salesforce. We believe we are the only staffing firm to build a custom, global Salesforce platform of this magnitude. The power of being a tightly unified, worldwide company is hard to overstate.

Our business is about people, as it's always been. Technology is a conduit. Where the two overlap is where the customer is most satisfied. Providing an easy and simple digital interface attracts them to Robert Half and makes for a memorable experience, but the addition of the personalized service you provide is what keeps them coming back.

WE'RE LONG-TIME INNOVATORS

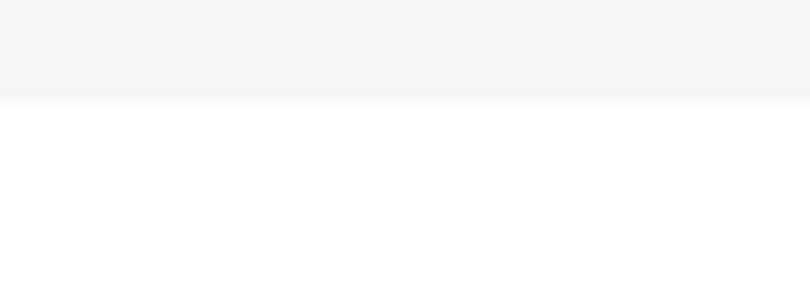
Innovation is not something new to Robert Half. We were a company firsts long before now.

In March, our company turns 70. See Page 24 for some of the stories employees are sharing and Page 8 for more information on how we're recognizing this milestone. We are proud of our past, but we have never been bound by it. Instead, we have built on what we have achieved. We have focused on a cumulative, yet malleable, business strategy based on innovation and continued improvement. Our future is a world where Robert Half is not just the dominant player, but in a class all our own.



Max Messmer
Chairman and CEO

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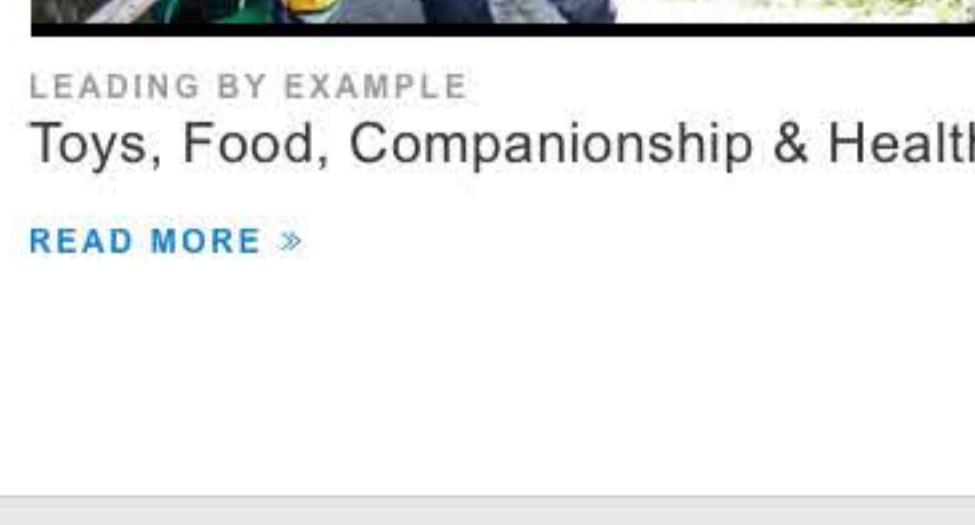
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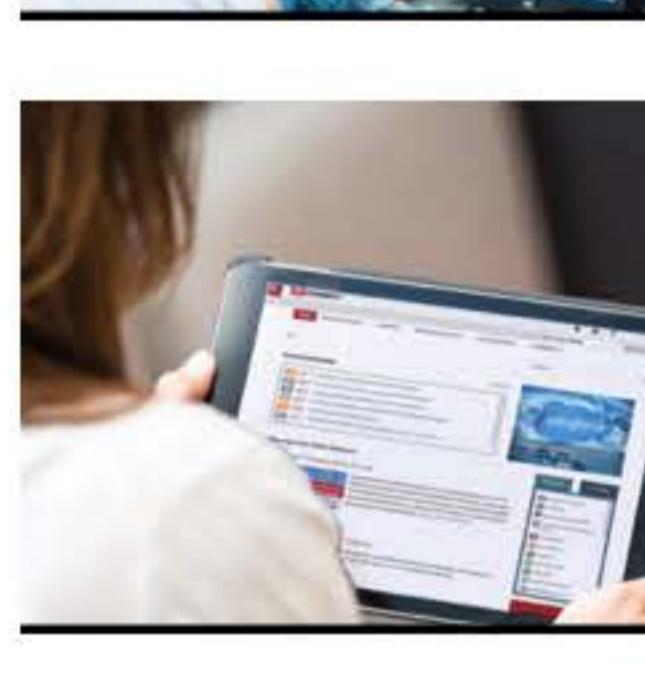
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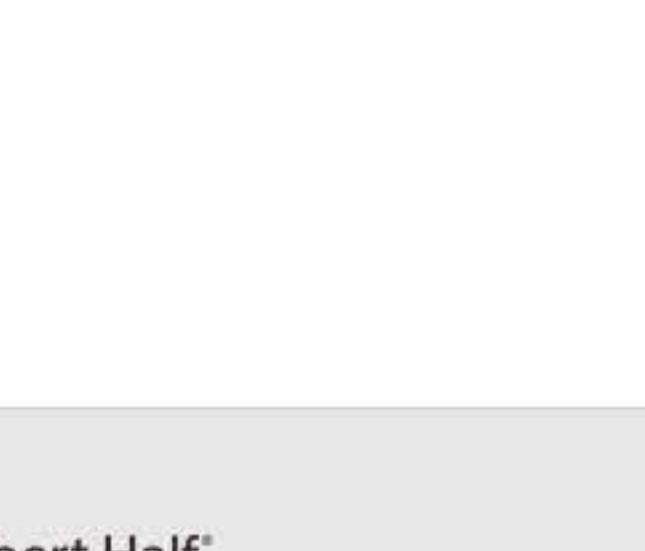
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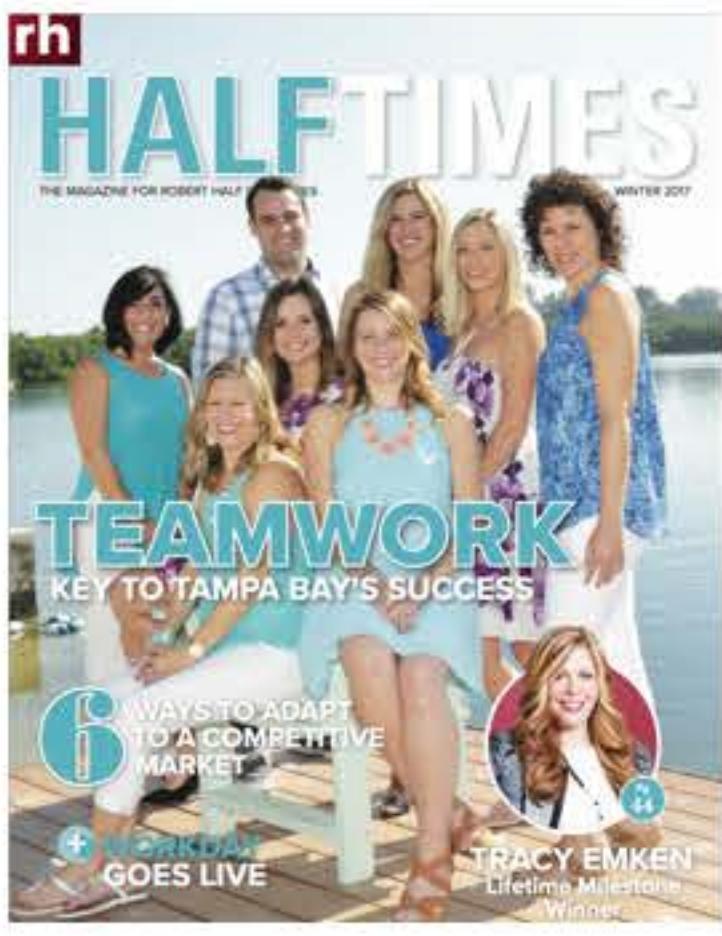
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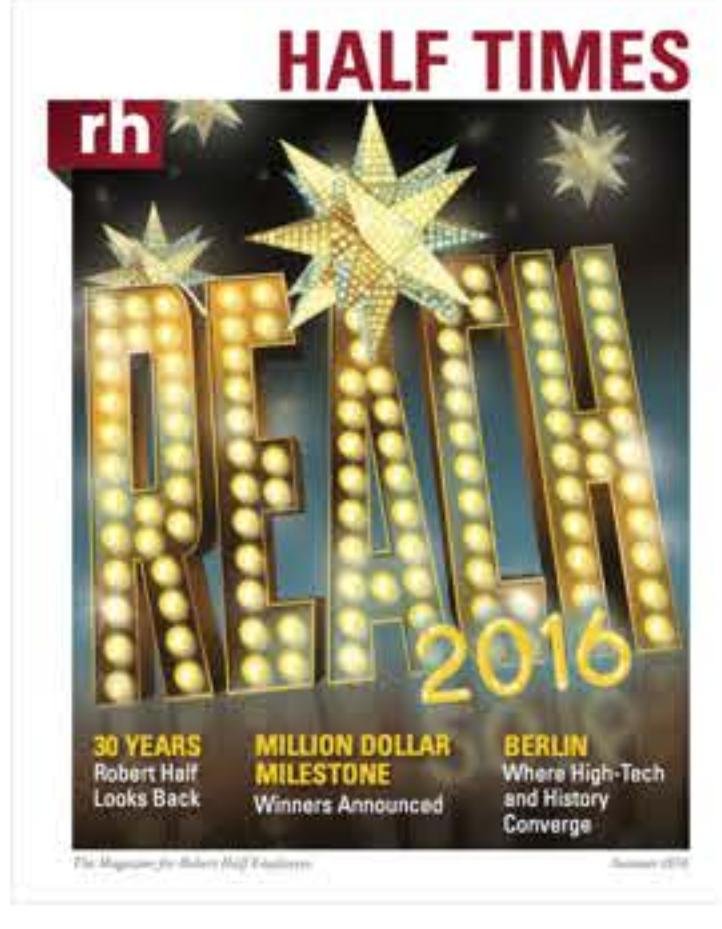


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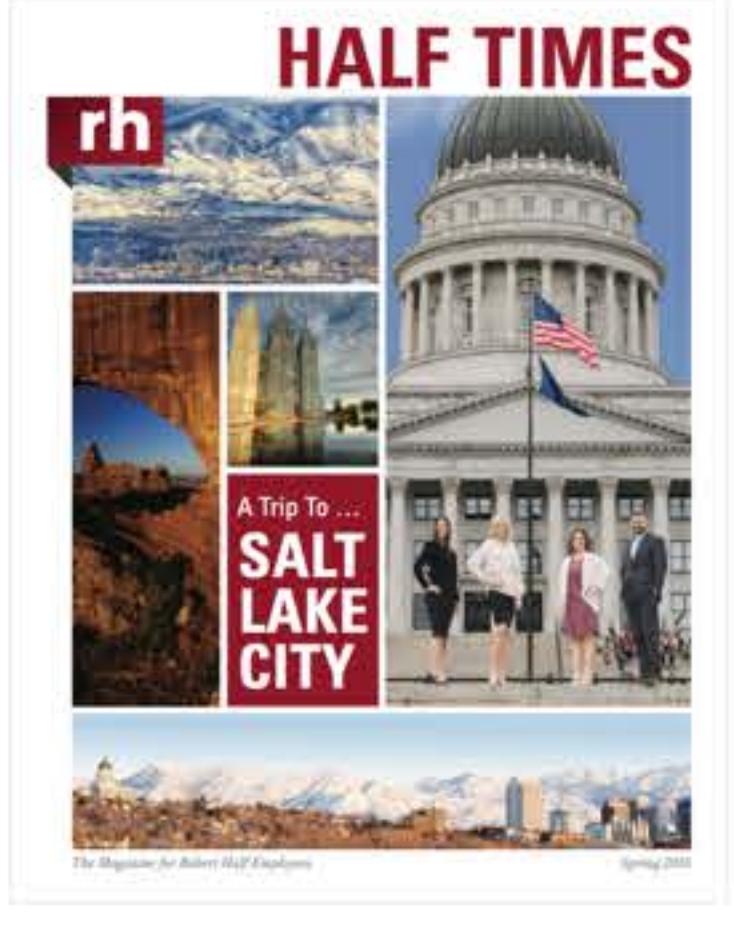
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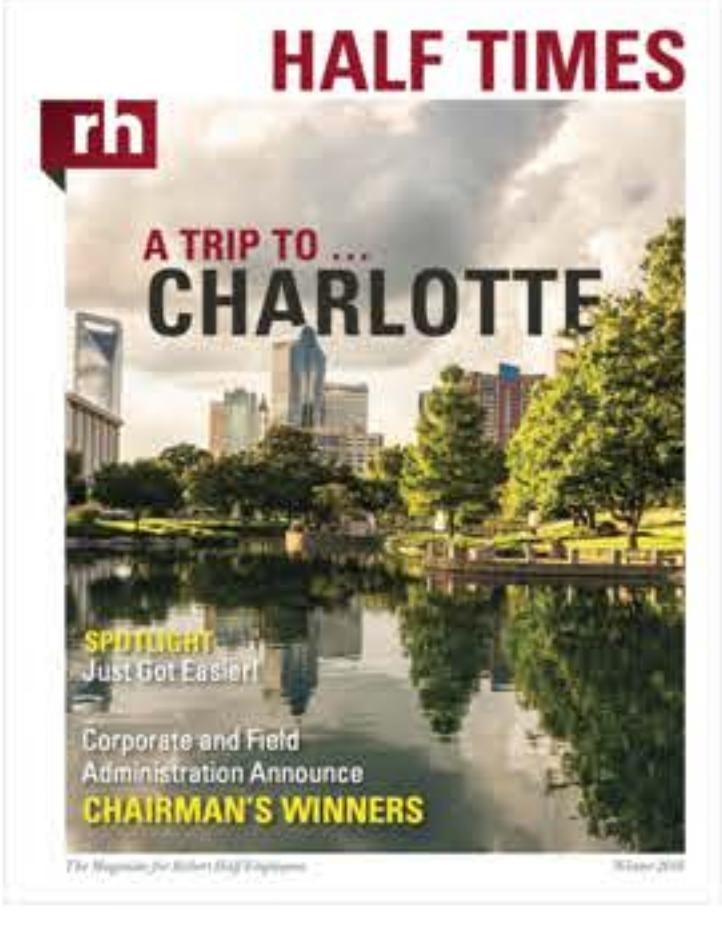
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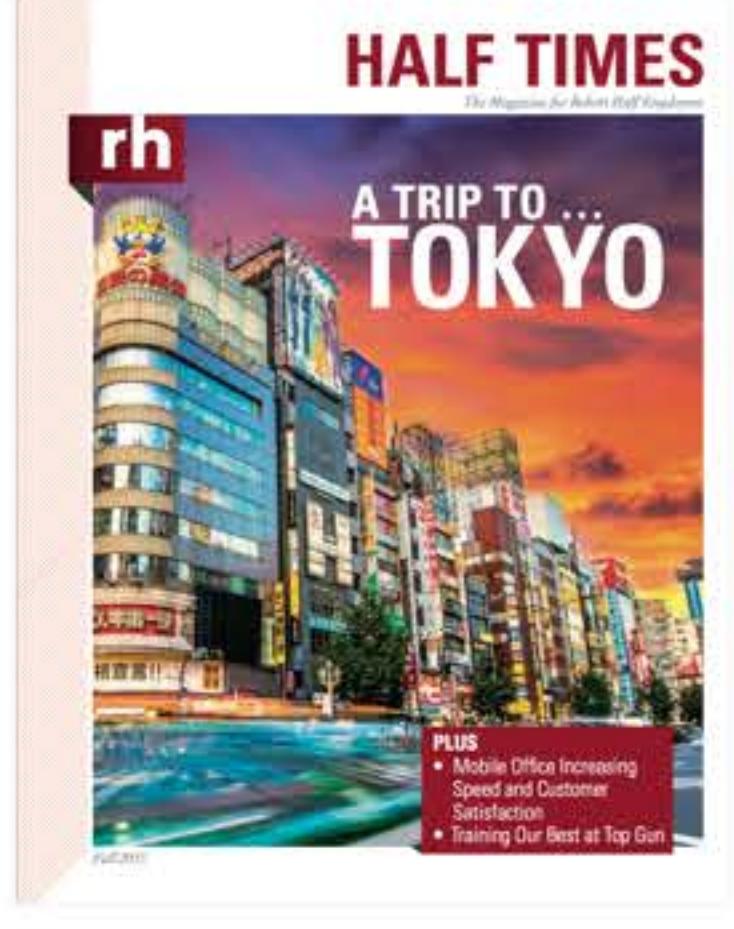


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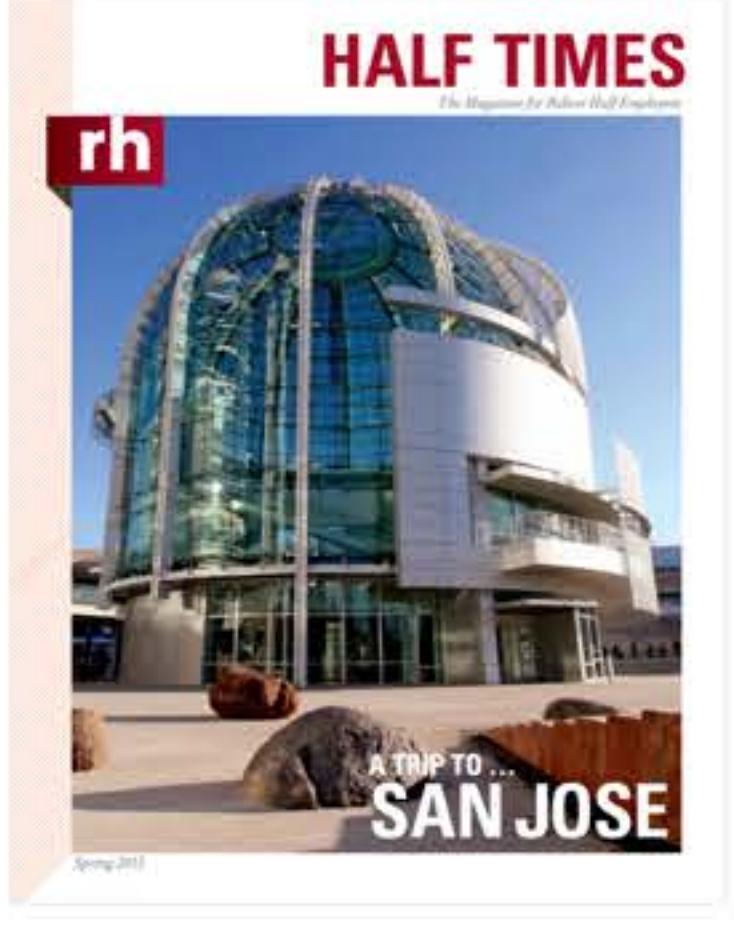
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